



Updating ANZSCO

Reflecting a modern Australian labour market



ANZSCO [Preliminary] Proposed Changes

Version 1.0

Accommodation and
food services

ANZSCO Comprehensive Review

Australian Bureau of Statistics

17/6/2024



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Reflecting a modern Australian labour market



Essential Notes

The Australian and New Zealand Statistical Classification of Occupations (ANZSCO) describes all occupations for the Australian and New Zealand labour market.

The ABS has undertaken a comprehensive review of the Australian and New Zealand Standard Classification of Occupations (ANZSCO) to reflect the contemporary labour market and better meet stakeholders' needs. Public consultation rounds were held across 2023, with each round targeting selected occupations grouped by focus area.

Statistics New Zealand (Stats NZ) have elected not to participate in the current review and therefore occupation changes have only been considered in respect of the Australian labour market.

Updates to document

This document has been updated based on stakeholder feedback and further research. Minor updates have been made to a handful of occupations. The format of the document has also been updated to improve usability based on feedback received. A preliminary proposed changes document has been created for each of the 43 focus areas. Focus areas were designed to group occupations for consultation purposes only and will not be present in the classification structure.

The preliminary proposed changes presented do not include the full scope of not elsewhere classified categories (nec). Exclusion statements are incomplete and do not reference specific occupation locations within the classification. Outstanding nec categories, exclusion statements and final tweaks to occupations are currently being finalised in preparation for the release of the draft proposed classification in July on the ABS website. The July release will provide users with an opportunity to provide feedback on the structure of the proposed changes, before finalising the update for release by December 2024. These preliminary proposed changes documents are for information only.

Task lists

ABS recognises the potential of Artificial Intelligence (AI) to enhance our operations and efficiency. To this end, we have employed AI to assist in the creation of initial task lists. However, human experts are responsible for the final content, and AI serves as a tool, not a decision-maker. We value stakeholder input and incorporate it into our editing process placing importance on stakeholder submissions and other relevant research contributions.

Learn more about ANZSCO and the review at [Updating ANZSCO | Australian Bureau of Statistics \(abs.gov.au\)](https://abs.gov.au/anzSCO)

Occupations in the Accommodation and food services focus area include:

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About the focus area

The Accommodation and food services focus area covers occupations which require specialised knowledge and skills to:

- organise and control the operations of cafes, restaurants, caravan parks, camping grounds, bed and breakfast establishments, boarding kennels or catteries, hotels, motels or licensed clubs to provide a range of guest services including food, beverages, gaming, entertainment and accommodation
- plan, organise, prepare, cook or bake various food products such as bread, pastries, meat, smallgoods or fast food items in a dining establishment
- prepare, mix and serve alcoholic and non-alcoholic beverages to patrons in licensed establishments, or prepare and serve coffee and other hot beverages in cafes, coffee shops and dining establishments
- sell and serve food and beverages in dining establishments, provide gaming services in gambling establishments, or clean and maintain public areas by collecting dishes, cutlery and glasses, wiping service surfaces and emptying bins.

Summary of consultation

Extensive stakeholder consultation occurred within the Accommodation and food services focus area. Feedback primarily centred on distinguishing occupations based on management levels and responsibilities, defining various specialisations, and updating terminology. In response, new occupations were established, and adjustments were made to titles, specialisations, and language to accurately reflect the current labour market.

141111 Cafe or Restaurant Manager

Existing	Proposed	
<p>141111 Cafe or Restaurant Manager</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> • Food and Beverage Manager • Restaurateur <p>Organises and controls the operations of a cafe, restaurant or related establishment to provide dining and catering services.</p> <p>Fast Food Managers are excluded from this occupation. Fast Food Managers are included in Occupation 142111 Retail Manager (General).</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none"> • Bistro Manager • Canteen Manager • Caterer • Internet Cafe Manager 	<p>141112 Cafe or Restaurant Manager</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> • Food and Beverage Manager <p>Organises and controls the operations of a cafe, restaurant or related establishment to provide dining or takeaway services.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Plans and coordinates the daily operations of a cafe, restaurant or related establishment • Manages and supervises staff, including hiring, training, and performance evaluation • Oversees the preparation and presentation of food and beverages to ensure quality and customer satisfaction • Monitors inventory levels and orders supplies as needed • Manages budgets and financial transactions, including cash handling and reporting • Ensures compliance with health and safety regulations and food hygiene standards • Collaborates with suppliers and vendors to negotiate contracts and ensure timely delivery of goods and services <p>Specialisations:</p> <ul style="list-style-type: none"> • Bistro Manager • Canteen Manager • Fast Food Manager 	<p>141113 Catering Manager</p> <p>Organises and controls the operations of a catering business to provide catering services to clients, including for special events and functions.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Manages event schedules and food preparation timelines to ensure the smooth operation of a catering business • Manages budgets and financial aspects of a catering business and promotes catering services to attract new clients • Liaises with clients to determine specific food requirements and preferences • Oversees the preparation of food and beverages, and purchases supplies for catering events according to dietary requirements • Arranges for the timely delivery of catering services to a function or event, including setting up equipment to serve food and preserve its temperature • Manages and supervises staff, including hiring, training, performance evaluation, and ensures compliance with food safety and hygiene regulations • Maintains records of events, expenses, and client information and finalises transactions between customers and the business <p>Specialisation:</p> <ul style="list-style-type: none"> • Banquet Manager

141211 Caravan Park and Camping Ground Manager

Existing	Proposed
<p>141211 Caravan Park and Camping Ground Manager</p> <p>Organises and controls the operations of a caravan park and camping ground to provide accommodation and leisure services.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 2</p>	<p>141211 Caravan Park and Camping Ground Manager</p> <p>Organises and controls the operations of a caravan park and camping ground to provide accommodation and leisure services.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Plans and coordinates the day-to-day operations of a caravan park and camping ground• Ensures a park's facilities and grounds are well-maintained and clean• Oversees the allocation of sites and facilities to guests• Manages reservations and bookings, including check-in and check-out procedures• Handles customer enquiries, complaints and requests• Implements and enforces park rules and regulations• Monitors and maintains financial records, including revenue and expenses• Develops and implements marketing strategies to attract new guests• Manages and supervises staff, including hiring, training and performance evaluation

141311 Hotel or Motel Manager

Existing	Proposed
<p>141311 Hotel or Motel Manager</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Hotelier• Publican <p>Organises and controls the operations of a hotel or motel to provide guest accommodation, meals and other services.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none">• Duty Manager (Hotel)• Resort Manager	<p>141311 Hotel or Motel Manager</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Hotelier• Publican <p>Organises and controls the operations of a hotel or motel to provide guest accommodation, meals and other services.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Directs and oversees hotel or motel reservation, reception, room service and housekeeping activities• Arranges and supervises hotel or motel security arrangements, and garden and property maintenance• Manages and supervises hotel or motel staff, including hiring, training, and performance evaluation• Plans and oversees bar, restaurant, function and conference activities occurring in a hotel or motel establishment• Ensures compliance with health and safety regulations, and liquor and gaming regulations• Monitors and evaluates the quality of guest services and ensures customer satisfaction• Manages budgets and financial resources of a hotel or motel, including monitoring expenses and revenue• Maintains records and prepares reports on hotel or motel operations <p>Specialisations:</p> <ul style="list-style-type: none">• Operations Manager (Hotel)• Resort Manager

141411 Licensed Club Manager

Existing	Proposed
<p>141411 Licensed Club Manager</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Club Licensee <p>Organises and controls the operations of a licensed club to provide food, beverages, gaming, entertainment, sporting and other amenities for members.</p> <p>Registration or licensing is required.</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none">• Gaming Manager• Nightclub Manager	<p>141411 Licensed Club Manager</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Club Licensee <p>Organises and controls the operations of a licensed club to provide food, beverages, gaming, entertainment, sporting and other amenities for members.</p> <p>Registration or licensing is required.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Oversees day-to-day operations of a licensed club, including the provision of food and beverages, gaming, entertainment and events• Manages staff, ensuring they are suitably trained• Monitors and evaluates the financial performance of a licensed club, including budgeting, reporting and implementing cost control measures• Develops and implements policies and procedures to ensure compliance with relevant legislation and regulations• Promotes a licensed club and its amenities to attract and retain members• Collaborates with suppliers and contractors to ensure the provision of quality products and services• Resolves customer complaints and concerns <p>Specialisations:</p> <ul style="list-style-type: none">• Gaming Manager• Nightclub Manager

141911 Bed and Breakfast Operator

Existing	Proposed
<p>141911 Bed and Breakfast Operator</p> <p>Organises and controls the operations of a bed and breakfast to provide short term, highly personalised accommodation and leisure service for guests including breakfast. Ensures guests' needs, wants and comfort are satisfied during their stay.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 2</p>	<p>141911 Hosted Accommodation Operator</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Bed and Breakfast Operator <p>Organises and controls the operations of a private dwelling to provide highly personalised accommodation and leisure services for guests.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Manages and coordinates the daily operations of a hosted accommodation dwelling• Receives and processes reservations and bookings from guests• Ensures the accommodation is clean, well-maintained, and properly stocked• Provides information to guests on local attractions• Handles guest enquiries and resolves issues in a timely and satisfactory manner• Maintains financial records and manages budgets• Promotes the hosted accommodation dwelling• May greet and check-in guests

149911 Boarding Kennel or Cattery Operator

Existing	Proposed
<p>149911 Boarding Kennel or Cattery Operator</p> <p>Organises and controls the operations of an establishment which offers temporary boarding for dogs and cats.</p> <p>Skill Level: 2</p>	<p>149911 Boarding Kennel or Cattery Operator</p> <p>Organises and controls the operations of an establishment which offers temporary boarding for dogs and cats.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Manages the day-to-day operations of a boarding kennel or cattery• Ensures the facility is clean, safe, and well-maintained• Receives and checks-in animals, ensuring all necessary documentation is completed• Provides food, water, and exercise for animals according to their specific needs• Administers medications and treatments as required• Monitors the health and behaviour of animals and seeks veterinary care when necessary• Provides care and attention to animals to ensure their wellbeing• Maintains records of animals' stays, including feeding schedules, medications, and special instructions• Handles customer enquiries, bookings, and payments• Oversees the hiring, training, and supervision of staff

351111 Baker

Existing	Proposed
<p>351111 Baker</p> <p>Prepares and bakes bread loaves and rolls.</p> <p>Skill Level: 3</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Dough Maker	<p>351111 Baker</p> <p>Prepares and bakes bread loaves, rolls, biscuits, and other baked goods.</p> <p>Skill Level: 3</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Weighs and measures ingredients according to recipes• Mixes ingredients to form dough or batter, using electric mixers or by hand• Operates machines which roll, knead, shape and mould dough, slice bread, and cut biscuits• Coordinates the forming, loading, baking, unloading, de-panning and cooling of batches of bread, rolls and other products• Decorates and garnishes baked goods as required• Orders and maintains inventory of baking supplies and ingredients• Maintains the cleanliness of equipment and operation of a bakery before production runs to ensure compliance with occupational health and safety regulations• May take orders from customers and handle payments <p>Specialisations:</p> <ul style="list-style-type: none">• Biscuit Maker• Dough Maker

351112 Pastrycook

Existing	Proposed
<p>351112 Pastrycook</p> <p>Prepares and bakes buns, cakes, biscuits and pastry goods.</p> <p>Skill Level: 3</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Cake Decorator	<p>351112 Pastrycook</p> <p>Prepares and bakes buns, cakes, pastries and desserts in a kitchen.</p> <p>Skill Level: 3</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Weighs and measures ingredients according to recipes• Makes, mixes, kneads, shapes and moulds dough for various pastries and desserts• Prepares pastry fillings• Bakes buns, cakes, pastries and desserts, monitoring oven temperatures and product appearance• Decorates and finishes pastries, cakes and desserts with icing, glaze, or other toppings• Orders and maintains inventory of pastry supplies and ingredients• Maintains the cleanliness of equipment and operation of a kitchen to ensure compliance with occupational health and safety regulations• Collaborates with other kitchen staff to coordinate pastry production <p>Specialisation:</p> <ul style="list-style-type: none">• Cake Decorator

351211 Butcher or Smallgoods Maker

Existing	Proposed
<p>351211 Butcher or Smallgoods Maker</p> <p>Selects, cuts, trims, prepares and arranges meat for sale or supply, operates meat or smallgoods processing machines, or manages the processes in the production of smallgoods.</p> <p>Skill Level: 3</p>	<p>351211 Butcher or Smallgoods Maker</p> <p>Selects, cuts, trims, prepares and arranges meat for sale or supply, operates meat or smallgoods processing machines, or manages the processes in the production of smallgoods.</p> <p>Skill Level: 3</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Selects and inspects meat to ensure quality and freshness• Cuts, trims, and prepares meat according to customer requirements• Operates meat processing machines, such as slicers, grinders, and tenderisers• Weighs, labels and packages meat products for sale or supply• Maintains cleanliness and hygiene standards in meat preparation and display areas• Manages inventory and orders meat supplies as needed• Creates and maintains attractive displays of meat products• Assists customers to select and purchase meat products• Prepares and produces smallgoods such as sausages, bacon, and ham• Monitors the smallgoods production process to ensure quality, hygiene and efficiency

351311 Chef

Existing	Proposed	
<p>351311 Chef</p> <p>Plans and organises the preparation and cooking of food in a dining or catering establishment.</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none"> • Chef de Partie • Commis Chef • Demi Chef • Second Chef • Sous Chef 	<p>351312 Chef</p> <p>Plans and organises the preparation and cooking of food in a dining or catering establishment.</p> <p>Senior Chefs are excluded from this occupation.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Assists in the planning of menus and determining food quantities and costs • Prepares and cooks food according to recipes or personal judgment and experience • Monitors food quality and presentation • Manages and trains cooks and kitchenhands in food preparation, cooking techniques, and food safety • Orders and maintains inventory of food and kitchen supplies ensuring it meets daily production needs • Collaborates with management to develop new dishes and improve existing recipes • Coordinates with front-of-house staff to ensure efficient food service • Ensures compliance with health and safety regulations in the kitchen <p>Specialisations:</p> <ul style="list-style-type: none"> • Aged Care Chef • Chef de Partie • Commis Chef • Demi Chef • Hospital Chef 	<p>351313 Senior Chef</p> <p>Manages and oversees the operation of kitchens in a dining or other food service establishment.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Develops and monitors kitchen budgets considering labour, ingredient and equipment costs • Designs and plans menus based on seasonal trends, customer preferences and costs • Oversees the recruitment, development and training of chefs and other kitchen staff • Assigns tasks and responsibilities to chefs and cooks • Oversees the preparation and presentation of dishes • Uses and teaches the advanced culinary skills and techniques required to prepare menu pieces • Inspects ingredients and dishes to ensure quality standards are met • Enforces strict adherence to health and safety regulations in the kitchen <p>Specialisations:</p> <ul style="list-style-type: none"> • Executive Chef • Head Chef • Sous Chef

351411 Cook

Existing	Proposed
<p>351411 Cook</p> <p>Prepares, seasons and cooks food in a dining or catering establishment.</p> <p>Skill Level:</p> <ul style="list-style-type: none">• 3 Australia• 4 New Zealand	<p>351411 Cook</p> <p>Prepares, seasons and cooks food in a dining or catering establishment.</p> <p>Skill Level:</p> <ul style="list-style-type: none">• 3 Australia• 4 New Zealand <p>Main Tasks:</p> <ul style="list-style-type: none">• Plans and prepares menus for dining or catering enterprises• Inspects and selects ingredients for cooking• Measures, cleans, chops, blends, seasons, heats, and cools food• Monitors food cooking processes to ensure proper cooking and presentation• Coordinates, supervises, and collaborates with kitchen staff in food preparation and cooking• Cleans and maintains kitchen equipment and utensils• Monitors and maintains inventory of food supplies and equipment• Assists in the development of new recipes and menu items

431111 Bar Attendant

Existing	Proposed	
<p>431111 Bar Attendant</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> Bar Steward <p>Prepares, mixes and serves alcoholic and non-alcoholic drinks to patrons in a bar in a licensed establishment.</p> <p>Skill Level: 4</p>	<p>431113 Bar Attendant</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Bar Steward Bartender <p>Prepares, mixes and serves alcoholic and non-alcoholic drinks to patrons in a bar in a licensed establishment.</p> <p>Skill Level: 4</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Takes orders from patrons for drinks Prepares and serves alcoholic and non-alcoholic drinks to patrons Creates and follows cocktail recipes, using garnishes and other specialised ingredients Checks identification to verify legal drinking age Cleans and maintains bar area, including equipment and utensils Stocks and replenishes bar inventory and supplies Monitors patrons for signs of intoxication and refuses service as necessary Assists with bar opening and closing procedures <p>Specialisation:</p> <ul style="list-style-type: none"> Mixologist 	<p>431114 Bar Supervisor</p> <p>Supervises the operation of a bar in a licensed establishment.</p> <p>Skill Level: 3</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Supervises the daily operation of a bar and bar staff Controls the scheduling and rostering of staff Maintains quality standards for the service of alcoholic and non-alcoholic beverages Trains and develops Bar Attendants and other bar staff Ensures bar staff comply with all licensing and registration requirements Conducts venue opening and closing procedures, including the handling of cash Oversees the stocktake and inventory control of the venue May prepare and serve alcoholic and non-alcoholic drinks to patrons

431112 Barista

Existing	Proposed
<p>431112 Barista</p> <p>Prepares and serves espresso coffee and other hot beverages to patrons in a cafe, coffee shop, restaurant or dining establishment.</p> <p>Skill Level: 4</p>	<p>431112 Barista</p> <p>Prepares and serves espresso coffee and other hot beverages to patrons in a cafe, coffee shop, restaurant or dining establishment.</p> <p>Skill Level: 4</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Operates coffee machines and other equipment to brew and prepare beverages• Grinds coffee beans and measures out appropriate amounts for each order• Froths milk and adds it to coffee to create specialty drinks• Cleans and maintains coffee machines, equipment and work areas• Stocks and replenishes coffee beans, milk options, and other supplies such as flavoured syrups, and drinking chocolate or chai powder• Provides information and recommendations to customers on coffee and beverage options

431211 Cafe Worker

Existing	Proposed
<p>431211 Cafe Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Cafe Assistant• Cafe Attendant <p>Sells and serves food and beverages for consumption on premises in a cafe or similar establishment.</p> <p>Skill Level: 5</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Canteen Attendant	<p>431211 Cafe Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Cafe Assistant• Cafe Attendant <p>Sells and serves food and beverages for consumption on premises in a cafe or similar establishment.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Takes customer orders for food and beverages• Handles seating arrangements for customers and sets aside tables for reservations• Performs routine cleaning procedures such as clearing and wiping down tables, chairs, and counters, and cleaning dishes• Stocks and replenishes food and beverage supplies, such as refilling drink fridges or food displays• Handles customer payments <p>Specialisation:</p> <ul style="list-style-type: none">• Canteen Attendant

431311 Gaming Worker

Existing	Proposed
<p>431311 Gaming Worker</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Croupier <p>Provides gaming services within a casino or other gambling establishment.</p> <p>Skill Level: 4</p> <p>Specialisations:</p> <ul style="list-style-type: none">• Casino Gaming Inspector• Gaming Pit Boss	<p>431311 Gaming Dealer or Croupier</p> <p>Provides gaming services within a casino or other gambling establishment.</p> <p>Gaming Attendants are excluded from this occupation.</p> <p>Skill Level: 4</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Operates gaming tables and equipment according to established rules and procedures• Deals cards, spins roulette wheels, and operates other gaming equipment• Collects bets, pays out winnings, and resolves disputes or discrepancies• Monitors players to ensure compliance with gaming rules and regulations• Provides information and assistance to players regarding game rules and procedures• Handles cash and chips accurately and securely• Monitors and reports suspicious or illegal activities to the appropriate authorities• Assists in the setup and dismantling of gaming tables equipment <p>Specialisation:</p> <ul style="list-style-type: none">• Casino Gaming Inspector

431411 Hotel Service Manager

Existing	Proposed
<p>431411 Hotel Service Manager</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Hotel Service Supervisor <p>Supervises and coordinates the activities of hotel service workers.</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none">• Front Office Manager (Hotel)• Head Housekeeper• Head Porter (Hotel)• Hotel Concierge• Hotel Office Manager	<p>431411 Hotel Service Manager</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Hotel Service Supervisor <p>Supervises and coordinates the activities of hotel service workers.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Plans and organises the work schedules of hotel service workers• Assigns tasks and responsibilities to hotel service workers and maintains attendance records and rosters• Ensures hotel service workers adhere to established standards and procedures• Coordinates with other departments to ensure smooth operation of hotel services• Handles customer complaints and resolves issues• Maintains inventory of supplies and equipment needed for hotel services• May perform front office and hotel reception duties <p>Specialisations:</p> <ul style="list-style-type: none">• Chief Concierge• Executive Housekeeper• Front Office Manager (Hotel)• Guest Services Manager

431511 Waiter

Existing	Proposed
<p>431511 Waiter</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Food and Beverage Attendant <p>Serves food and beverages in a hotel, restaurant, club or dining establishment.</p> <p>Skill Level: 4</p> <p>Specialisations:</p> <ul style="list-style-type: none">• Drink Waiter• Formal Service Waiter• Silver Service Waiter• Sommelier• Wine Steward	<p>431511 Waiter</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Food and Beverage Attendant <p>Serves food and beverages in a hotel, restaurant, club or dining establishment.</p> <p>Skill Level: 4</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Sets up tables and arranges seating for customers• Takes orders from customers for food and beverages• Provides recommendations and suggestions to customers regarding menu items• Clears tables and ensures the dining area is clean and presentable• Handles customer enquiries and resolves issues or complaints• Takes payment from customers• Stocks and replenishes supplies and inventory as needed• Follows health and safety regulations and maintains a clean and hygienic work environment <p>Specialisations:</p> <ul style="list-style-type: none">• Fine Dining Waiter• Sommelier

431911 Bar Useful or Busser

Existing	Proposed
<p>431911 Bar Useful or Busser</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Bar Back• Glassie <p>Cleans and maintains public areas in a bar, club or dining establishment by collecting and returning dishes, cutlery and glasses to the kitchen or bar, wiping tables, bars and spillages, and emptying bins and ashtrays.</p> <p>Skill Level: 5</p>	<p>431911 Bar Useful</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Bar Back• Glassie <p>Cleans and maintains public areas in a bar, club or dining establishment by collecting and returning dishes, cutlery and glasses to the kitchen or bar, wiping tables, bars and spillages, and emptying bins and ashtrays.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Collects used dishes, cutlery, and glasses and returns them to the kitchen or bar• Clears bottles, wipes tables, bars, and spillages, and empties bins and ashtrays to maintain a clean environment• Assists in setting up tables for customers• Restocks supplies such as napkins, straws, and condiments• May assist in maintaining cleanliness of restrooms and other public areas

431912 Doorman or Luggage Porter

Existing	Proposed
<p>431912 Doorman or Luggage Porter</p> <p>Assists guests in an accommodation establishment or passengers in a transport terminal by attending to and carrying luggage, welcoming and escorting guests, and attending to their general needs on arrival and departure.</p> <p>Skill Level: 5</p>	<p>431912 Doorman or Porter</p> <p>Assists guests in an accommodation establishment or passengers in a transport terminal by attending to and carrying luggage, welcoming and escorting guests, and attending to their general needs on arrival and departure.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Welcomes guests or passengers and provides assistance with their luggage• Escorts guests or passengers to their rooms or designated areas• Provides information and assistance to guests or passengers regarding the accommodation establishment or transport terminal• Assists guests or passengers with check-in and check-out procedures• Handles and stores luggage in a secure and organised manner• Responds to guest or passenger enquiries and resolves any issues or complaints <p>Specialisation:</p> <ul style="list-style-type: none">• Bell Attendant

542113 Hotel or Motel Receptionist

Existing	Proposed
<p>542113 Hotel or Motel Receptionist</p> <p>Greets and checks in guests and looks after their needs on arrival and during their stay in a hotel or motel.</p> <p>Skill Level: 4</p>	<p>542113 Hotel or Motel Receptionist</p> <p>Greets and checks in guests and looks after their needs on arrival and during their stay in a hotel or motel.</p> <p>Skill Level: 4</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Welcomes guests and checks them in upon arrival• Provides information to guests about hotel facilities, services, and local attractions• Handles guest enquiries and resolves any issues or complaints• Takes and processes guest reservations and cancellations• Handles cash and credit card transactions for guest payments• Coordinates with housekeeping and maintenance staff to ensure guest rooms are clean and in good condition• Maintains guest records and updates information in the establishment's booking system <p>Specialisation:</p> <ul style="list-style-type: none">• Hotel Night Auditor

851111 Fast Food Cook

Existing	Proposed
<p>851111 Fast Food Cook</p> <p>Prepares a restricted range of foods in a fast food establishment.</p> <p>Skill Level: 5</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Short Order Cook	<p>851111 Fast Food Cook</p> <p>Prepares and cooks a restricted range of foods in a fast food establishment.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Prepares and cooks a restricted range of standardised menu items such as hamburgers, pizzas, fish and chips in a timely manner• Operates cooking equipment such as grills, deep fryers, pizza ovens and microwaves• Stocks and replenishes food supplies and ingredients• Follows health and safety regulations and maintains a clean and hygienic work environment <p>Specialisations:</p> <ul style="list-style-type: none">• Pizza Maker• Short Order Cook

851211 Pastrycook's Assistant

Existing	Proposed
<p>851211 Pastrycook's Assistant</p> <p>Assists a Pastrycook by performing routine tasks in the kitchen such as preparing ingredients, and cleaning and storing equipment.</p> <p>Skill Level: 5</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Bakery Assistant	<p>851211 Pastrycook's Assistant</p> <p>Assists a Pastrycook by performing routine tasks in the kitchen such as preparing ingredients, and cleaning and storing equipment.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Assists in the preparation of ingredients for pastry production• Cleans and maintains kitchen equipment and utensils• Assists in the production of pastry products such as cakes, pastries and desserts• Follows recipes and instructions provided by the pastrycook• Assists in the decoration and presentation of pastry products• Monitors and maintains stock levels of ingredients and supplies• Assists in the packaging and labelling of pastry products• Ensures compliance with food safety and hygiene standards• Assists in the cleaning and maintenance of the kitchen <p>Specialisation:</p> <ul style="list-style-type: none">• Bakery Assistant

851311 Kitchenhand

Existing	Proposed	
<p>851311 Kitchenhand</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> • Kitchen Steward <p>Assists kitchen and service staff in preparing and serving food, and cleans food preparation and service areas.</p> <p>Skill Level: 5</p> <p>Specialisations:</p> <ul style="list-style-type: none"> • Dishwasher • Pantry Attendant • Sandwich Hand 	<p>851312 Kitchenhand (General)</p> <p>Assists kitchen and service staff in preparing and serving food.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Assists in the preparation of food by chopping, peeling, and slicing ingredients • Assists in the simple tasks relating to the cooking, baking, plating and presentation of food • Assists in stocking and replenishing food supplies and ingredients • Assists in the setup and packing down of kitchen stations • Follows the instructions of other kitchen staff • Follows food safety and hygiene standards • May assist in the packaging and plating of food for delivery or service in hospitals, aged care facilities and off-site events <p>Specialisations:</p> <ul style="list-style-type: none"> • Catering Assistant • Sandwich Hand 	<p>851314 Dishwasher</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> • Dishy <p>Cleans dishes, cutlery, and kitchen equipment after use.</p> <p>Skill Level: 5</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Washes dishes, cutlery, pots, pans, and other kitchen utensils and equipment • Removes trash and maintains cleanliness in the kitchen area • Performs deep cleaning of food preparation and general kitchen areas at the end of service • Inspects and disposes of damaged service or kitchen utensils