



Updating ANZSCO

Reflecting a modern Australian labour market



List of ANZSCO Occupations in Welfare and Social Assistance Services

Consultation round 1, 1 Feb 2023 – 28 Apr 2023

This is the list of ANZSCO Occupations in scope of the focus area 'Welfare and social assistance services'.

The focus area broadly covers occupations that require specialised knowledge and skills to:

- provide information on vocational, relationship, social and educational difficulties and issues, and work with people to help them to identify and define their emotional issues through therapies such as cognitive behaviour therapy, interpersonal therapy and other talking therapies
- provide support, information and advice to clients on emotional, financial, recreational, health, housing and other social welfare matters, and evaluate and coordinate the services of welfare and community service agencies
- provide care and supervision for children and young people in residential and institutional facilities
- provide care and support to people in refuges.

The comprehensive review includes occupations recently updated in 2021 and 2022 so that we can apply conceptual consistency across the classification.

Only occupations relevant to the focus area are included. These are listed by their current hierarchical categories in ANZSCO.

This information is from the latest version of ANZSCO, the Australian Update, 2022

[Browse Classification | Australian Bureau of Statistics \(abs.gov.au\)](https://abs.gov.au)



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Major Group 1 – Managers | Sub-Major Group 13 – Specialist Managers | Minor Group 134 – Education, Health and Welfare Services Managers | Unit Group 1342 – Health and Welfare Services Managers

Code	Titles	Skill Level	Specialisations	Description
134214	Welfare Centre Manager	1	Welfare Project Manager	Plans, organises, directs, controls and coordinates a centre, program or project concerned with social welfare support.





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Major Group 2 – Professionals | Sub-Major Group 27 – Legal, Social and Welfare Professionals | Minor Group 272 – Social and Welfare Professionals | Unit Group 2721 – Counsellors

Code	Title	Skill Level	Specialisations	Description
272111	Careers Counsellor Careers Advisor	1		Provides individuals and groups with information about career choices and assists individuals with self-development.
272112	Drug and Alcohol Counsellor	1		Provides support and treatment for people with drug and alcohol dependency problems, develops strategies which assist them to set goals and affect and maintain change, and provides community education. May work in a call centre.
272113	Family and Marriage Counsellor	1	Family Court Counsellor	Assists individuals, couples and families with marriage and relationship difficulties. May work in a call centre.
272114	Rehabilitation Counsellor	1		Assists physically, mentally and socially disadvantaged people to reintegrate into work and the community.
272115	Student Counsellor	1	School Counsellor	Provides information and assistance to students, parents and teachers about a wide range of matters such as students' personal problems, learning difficulties and special requirements.
272199	Counsellors nec	1		<p>This occupation group covers Counsellors not elsewhere classified. Occupations in this group may work in a call centre.</p> <p>Occupations in this group include:</p> <ul style="list-style-type: none">• Gambling Counsellor• Grief Counsellor and Trauma Counsellor• Life Coach• Sexual Assault Counsellor / Sexual Abuse Counsellor



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Major Group 4 – Community and Personal Service Workers | Sub-Major Group 41 – Health and Welfare Support Workers | Minor Group 411 – Health and Welfare Support Workers | 4117 – Welfare Support Workers

Code	Title	Skill Level	Specialisations	Description
411711	Community Worker Community Development Officer Community Support Worker Housing Officer	2		Facilitates community development initiatives and collective solutions within a community to address issues, needs and problems associated with recreational, health, housing, employment and other welfare matters.
411713	Family Support Worker	2		Assists the work of Social Workers and Welfare Workers by providing services and support to families.
411716	Youth Worker Youth Officer Youth Support	2	Juvenile Justice Officer Youth Accommodation Support Worker Youth Liaison Officer	Assists young people as individuals or groups to solve social, emotional and financial problems in an agency framework.



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Major Group 4 – Community and Personal Service Workers | Sub-Major Group 42 – Carers and Aides | Minor Group 423 – Personal Carers and Assistants | 4234 – Special Care Workers

Code	Title	Skill Level	Specialisations	Description
423411	Child or Youth Residential Care Assistant	3		Provides care and supervision for children and young people living in residential or institutional facilities such as group homes and correctional institutions. Registration or licensing may be required.
423412	Hostel Parent House Parent	4		Provides care and supervision for children and young people living in residential facilities such as boarding school residential colleges and hostels. Registration or licensing may be required.
423413	Refuge Worker	3		Provides services and support to people seeking assistance in a refuge.



Figure 1. Structure of ANZSCO by skill level

