



Updating ANZSCO

Reflecting a modern Australian labour market



Welfare and social
assistance services

ANZSCO Comprehensive Review

Australian Bureau of Statistics

17/6/2024

ANZSCO [Preliminary] Proposed Changes

Version 2.0



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Reflecting a modern Australian labour market



Essential Notes

The Australian and New Zealand Statistical Classification of Occupations (ANZSCO) describes all occupations for the Australian and New Zealand labour market.

The ABS has undertaken a comprehensive review of the Australian and New Zealand Standard Classification of Occupations (ANZSCO) to reflect the contemporary labour market and better meet stakeholders' needs. Public consultation rounds were held across 2023, with each round targeting selected occupations grouped by focus area.

Statistics New Zealand (Stats NZ) have elected not to participate in the current review and therefore occupation changes have only been considered in respect of the Australian labour market.

Updates to document

This document has been updated based on stakeholder feedback and further research. Minor updates have been made to a handful of occupations. The format of the document has also been updated to improve usability based on feedback received. A preliminary proposed changes document has been created for each of the 43 focus areas. Focus areas were designed to group occupations for consultation purposes only and will not be present in the classification structure.

The preliminary proposed changes presented do not include the full scope of not elsewhere classified categories (nec). Exclusion statements are incomplete and do not reference specific occupation locations within the classification. Outstanding nec categories, exclusion statements and final tweaks to occupations are currently being finalised in preparation for the release of the draft proposed classification in July on the ABS website. The July release will provide users with an opportunity to provide feedback on the structure of the proposed changes, before finalising the update for release by December 2024. These preliminary proposed changes documents are for information only.

Task lists

ABS recognises the potential of Artificial Intelligence (AI) to enhance our operations and efficiency. To this end, we have employed AI to assist in the creation of initial task lists. However, human experts are responsible for the final content, and AI serves as a tool, not a decision-maker. We value stakeholder input and incorporate it into our editing process placing importance on stakeholder submissions and other relevant research contributions.

Learn more about ANZSCO and the review at [Updating ANZSCO | Australian Bureau of Statistics \(abs.gov.au\)](https://abs.gov.au)

Occupations in the Welfare and social assistance services focus area include:

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About the focus area

The Welfare and social assistance services focus area covers occupations which require specialised knowledge and skills to:

- provide information on vocational, relationship, social and educational difficulties and issues, and work with people to help them to identify and define their emotional issues through therapies such as cognitive behaviour therapy, interpersonal therapy, and other talking therapies
- provide support, information, and advice to clients on emotional, financial, recreational, health, housing, and other social welfare matters, and evaluate and coordinate the services of welfare and community service agencies
- provide care and supervision for children and young people in residential and institutional facilities
- provide care and support to people in refuges.

Summary of consultation

The diversity of occupations in the Welfare and social assistance services focus area attracted the interest of stakeholders from various sectors and backgrounds. Feedback highlighted the need to update titles and skill level requirements, and create new occupations, to align more accurately with the current labour market.

134214 Welfare Centre Manager

Existing	Proposed
<p>134214 Welfare Centre Manager</p> <p>Alternative Title:</p> <ul style="list-style-type: none">Welfare Project Manager <p>Plans, organises, directs, controls and coordinates a centre, program or project concerned with social welfare support.</p> <p>Skill Level: 1</p>	<p>134214 Welfare Centre Manager</p> <p>Plans, organises, directs, controls and coordinates a centre, program or project concerned with social welfare support.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none">Provides overall direction and management for a service, facility, organisation or centreDevises and establishes projects for services such as healthcare, housing, employment, education and training, and culture and recreation based on clients' needsMonitors and evaluates resources devoted to health, welfare, recreation, housing, employment, training and other community facilities and centresControls administrative operations such as budget planning, report preparation, and expenditure on supplies, equipment and services for a welfare centreLiaises with community and social workers to determine what services are required by clientsCoordinates programs, activities and welfare services to contribute to maintaining a positive and healthy community, and reflect the educational, recreational, sporting and leisure activity needs of individuals

272111 Careers Counsellor

Existing

272111 Careers Counsellor

Alternative Title:

- Careers Adviser

Provides individuals and groups with information about career choices and assists individuals with self-development.

Skill Level: 1

Proposed

272111 Careers Adviser

Alternative Titles:

- Career Development Practitioner
- Career Practitioner
- Career Coach
- Careers Consultant
- Careers Counsellor

Assists individuals and groups in managing their careers, making occupational and educational decisions, and skill development.

Student Services Advisers are excluded from this occupation.

Skill Level: 1

Main Tasks:

- Advises individuals with educational, occupational, employment and career options
- Assists individuals in developing job-seeking strategies, resumes, applications, interviewing skills, and career portfolios
- Utilises career assessment instruments where appropriate to assist individuals in identifying their interests, skills, values, aptitudes and abilities
- Advises students with career planning and assists to make informed decisions for pathways following school completion
- Facilitates and delivers workshops and programs to a diverse range of individuals and groups
- Develops and facilitates programs for career education and occupational training
- Consults with educators, training providers, community organisations, government agencies, businesses and employers
- Assists individuals in navigating career transitions and locating industry immersion placements
- Liaises with employers to identify job opportunities and help jobseekers to connect with potential employers
- Prepares reports and maintains client records

272112 Drug and Alcohol Counsellor

Existing	Proposed
<p>272112 Drug and Alcohol Counsellor</p> <p>Provides support and treatment for people with drug and alcohol dependency problems, develops strategies which assist them to set goals and affect and maintain change, and provides community education. May work in a call centre.</p> <p>Skill Level: 1</p>	<p>272112 Alcohol and Other Drugs Counsellor</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Alcohol and Other Drugs Clinician• Drug and Alcohol Counsellor <p>Provides support and treatment for people struggling with substance abuse and addiction, identifies underlying causes of addiction, develops coping strategies to manage change, and provides community education. May work in a call centre.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Assesses substance abuse and alcohol consumption history• Provides individual and group counselling sessions to help the individual understand the underlying causes of addiction and overcome the addiction• Provides education and resources to individuals about the risks and consequences of substance abuse• Facilitates referrals to healthcare professionals or community resources such as detoxification programs and support groups• Monitors progress and supports individuals to stay on track with their treatment plans

272113 Family and Marriage Counsellor

Existing	Proposed
<p>272113 Family and Marriage Counsellor</p> <p>Assists individuals, couples and families with marriage and relationship difficulties. May work in a call centre.</p> <p>Skill Level: 1</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Family Court Counsellor	<p>272113 Family and Relationship Counsellor</p> <p>Assists individuals, couples and families with overcoming difficulties in personal relationships and improving their overall quality of life.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Conducts counselling interviews with individuals, couples, and family groups• Undertakes intakes and assessments, including risk assessments and screening• Assists with the understanding and adjustment of attitudes, expectations, and behaviour to develop more effective interpersonal and marital relationships• Provides a range of interventions to families post-separation who are experiencing various levels of conflict and are unable to reach agreements regarding parenting arrangements for their children and the distribution of property• Supports the referral process while engaging with community agencies and service providers• Facilitates relationship education courses

272114 Rehabilitation Counsellor

Existing	Proposed	
<p>272114 Rehabilitation Counsellor</p> <p>Assists physically, mentally and socially disadvantaged people to reintegrate into work and the community.</p> <p>Skill Level: 1</p>	<p>272122 Rehabilitation Consultant</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> • Occupational Rehabilitation Consultant • Vocational Rehabilitation Consultant • Workplace Rehabilitation Consultant <p>Works with employers, workers, and other stakeholders to support the rehabilitation and return to work of people who have been injured or become ill as a result of their work. Assists employers to manage the impacts of worker injury or illness on their business.</p> <p>Rehabilitation Counsellors are excluded from this occupation.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Conducts assessments of worksites, functional capacity, ergonomics, equipment and homes to evaluate their suitability for abilities and needs of clients • Identifies return to work (RTW) barriers, assists clients with returning to work and provides support and guidance throughout the transition process • Coordinates with clients, insurers, medical professionals and employers to reach outcomes that are suitable for everyone involved • Addresses any special accommodation a client may require at their job, ensuring that the workplace is accessible and conducive to their physical and mental health • Creates, executes and supervises initiatives that support injured employees reintegrating into the workforce 	<p>272121 Rehabilitation Counsellor</p> <p>Assists people experiencing injuries, disabilities, health conditions and social disadvantage to achieve their personal, educational and vocational goals. Provides specialist counselling, rehabilitation and resource coordination services to maximise people's independence and inclusion in employment and other community settings.</p> <p>Rehabilitation Consultants are excluded from this occupation.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Conducts assessments and evaluations to determine client's functional capacity, vocational interests and psychological wellbeing to develop appropriate rehabilitation plans • Works with clients in relation to their career, study or employment options by providing information and resources in these areas • Provides individual counselling to clients to address emotional and psychological challenges related to their injuries, disabilities, health conditions or social disadvantage • Assists clients, their family members and other professionals to develop rehabilitation plans

272115 Student Counsellor

Existing	Proposed
<p>272115 Student Counsellor</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• School Counsellor <p>Provides information and assistance to students, parents and teachers about a wide range of matters such as students' personal problems, learning difficulties and special requirements.</p> <p>Skill Level: 1</p>	<p>272115 School Counsellor</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Student Wellbeing Officer <p>Provides information and assistance to students, parents and teachers about a wide range of matters such as students' personal problems, learning difficulties and special requirements.</p> <p>Student Services Advisers are excluded from this occupation.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Conducts individual and group counselling sessions with students to address academic, emotional and social concerns to enhance student wellbeing and create a supportive and nurturing learning environment• Develops and implements counselling and educational programs to promote students' mental health, resilience and wellbeing• Collaborates with teachers and parents to identify and address issues that may impact students' wellbeing• Analyses student behaviour, especially those with learning difficulties, and assists parents and teachers in managing these needs

272199 Counsellors nec

Existing

272199 Counsellors nec

This occupation group covers Counsellors not elsewhere classified. Occupations in this group may work in a call centre.

Skill Level: 1

The occupations in this group include:

- Gambling Counsellor
- Grief Counsellor
- Life Coach
- Sexual Assault Counsellor / Sexual Abuse Counsellor
- Trauma Counsellor

Proposed

272103 Student Services Adviser

Alternative Titles:

- Student Adviser
- Student Services Officer

Assists post-secondary education students to achieve their academic and personal goals by providing a wide range of services and support.

Careers Advisers and School Counsellors are excluded from this occupation.

Skill Level: 1

Main Tasks:

- Provides guidance and support to post-secondary education students on a range of issues including academic and personal issues
- Provides information and guidance on financial aid and scholarship opportunities
- Assists students with administrative procedures such as registration, enrolment, withdrawal and academic appeals
- Coordinates student accommodation services and student support programs such as peer mentoring
- Organises and facilitates orientation programs to help new students become acclimated to campus life
- May support international students with visa requirements, cultural adjustments and academic advising

272199 Counsellors nec

This occupation comprises Counsellors not elsewhere classified. May work in a call centre.

Examples:

- Gambling Counsellor
- Grief Counsellor
- Life Coach
- Sexual Assault Counsellor / Sexual Abuse Counsellor
- Trauma Counsellor

Skill Level: 1

Existing	Proposed
<p>272211 Minister of Religion</p> <p>Performs spiritual functions associated with beliefs and practices of a religious faith, and provides motivation, guidance and training in religious life for the people of a congregation or parish, and the wider community. This occupation requires high levels of personal commitment and interest as well as, or in place of, formal qualifications or experience.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 1</p> <p>Specialisations:</p> <ul style="list-style-type: none"> • Aboriginal Ceremonial Celebrant • Chaplain • Imam • Monk • Priest • Rabbi • Salvation Army Officer 	<p>272211 Religious Leader</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> • Minister of Religion <p>Performs spiritual functions associated with beliefs and practices of a religious faith, and provides motivation, guidance and training in religious life for the people of a congregation or parish, and the wider community.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 1</p> <p>High levels of interest, and personal commitment, may substitute for formal qualifications or years of experience.</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> • Nurtures people in their spiritual development and discipleship by providing spiritual and moral guidance • Administers rites of faiths such as marriages, funerals and special memorial services according to tradition and ecclesiastical and civil law • Performs administrative tasks for a religious community • Prepares and delivers sermons and preachings to members of a religious faith • Develops and imparts religious education programs • Conducts and leads services and ceremonies for religious festivals and holy days <p>Specialisations:</p> <ul style="list-style-type: none"> • Aboriginal Ceremonial Celebrant • Chaplain • Clergy • Granthi • Imam • Monk • Pastor

- Priest
- Rabbi
- Salvation Army Commissioned Officer

272611 Community Arts Worker

Existing	Proposed
<p>272611 Community Arts Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Community Artist• Community Arts Officer <p>Identifies issues of local need, concerns and aspirations through community consultation, and designs and implements strategies to facilitate and encourage community arts projects and happenings, and promote the value of community cultural development.</p> <p>Skill Level: 1</p> <p>Specialisation:</p> <ul style="list-style-type: none">• Community Cultural Development Officer	<p>272611 Community Arts Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Community Artist• Community Arts Officer <p>Identifies issues of local need, concerns and aspirations through community consultation, and designs and implements strategies to facilitate and encourage community arts projects and happenings and promote the value of community cultural development.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Identifies local artistic issues, needs and problems through community consultation• Plans, develops and implements arts and cultural development initiatives and programs in collaboration with diverse groups within the community• Develops and maintains links and partnerships with community-based organisations and local artists• Evaluates data, and prepares and coordinates reports, such as submissions requesting funding for continuing programs and new projects• Fosters an inclusive environment to assist artistic and cultural pursuits in the community to thrive <p>Specialisation:</p> <ul style="list-style-type: none">• Community Cultural Development Officer

272612 Recreation Officer / Recreation Coordinator

Existing

272612 Recreation Officer / Recreation Coordinator

Alternative Title:

- Recreation Adviser

Plans, organises and coordinates recreation facilities and programs through organisations such as local governments, schools, church bodies and youth organisations.

Skill Level: 1

Proposed

272620 Recreation Officer

Alternative Titles:

- Recreation Activities Officer (Recreation)
- Sport and Recreation Officer

Plans, organises and coordinates recreation facilities and programs through various organisations, such as local governments, schools, religious bodies and youth organisations to promote physical, social and emotional wellbeing within communities.

Skill Level: 3

Main Tasks:

- Assists to establish and administer neighbourhood houses, community groups, employment training programs and other services
- Organises and promotes local sporting, social, recreational, cultural and educational activities and programs in local community groups
- Assists and supports individuals to participate in community activities
- Researches and identifies issues of local need, concerns and aspirations through community consultation
- Delivers integrated projects, plans and policies that guide the management and use of open spaces, sportsgrounds and recreational facilities
- Organises point of sale and hire agreements, and provides information to staff, sporting teams, and community and corporate groups on matters relating to community sport, grounds and reserves
- Provides training and support to staff including voluntary workers running groups in halls, schools and places of worship
- May evaluate the effectiveness of programs and activities, and use this information to provide feedback for the improvement and development of programs

272613 Welfare Worker

Existing	Proposed					
<p>272613 Welfare Worker</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> Welfare Case Worker <p>Assists individuals, families and groups with social, emotional or financial difficulties to improve quality of life, by educating and supporting them and working towards change in their social environment.</p> <p>Skill Level: 1</p>	<p>272614 Child Protection Practitioner</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Child Protection Case Worker Child Protection Officer Child Protection Worker Child Safety Officer <p>Supports children, young people and families by delivering statutory child protection services, including assessment, intervention, casework and case management, in accordance with legislation and practice guidelines.</p> <p>Skill Level: 2</p>	<p>272615 Family Violence Practitioner</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Family and Domestic Violence Support Worker Family Support Practitioner Family Violence Case Manager Family Violence Worker <p>Assists individuals and families experiencing violence to be safe by assessing home life, establishing and implementing safety and intervention plans and providing ongoing support.</p> <p>Skill Level: 2</p>	<p>272616 Financial Counsellor (Community)</p> <p>Assists individuals, families and groups by assessing financial situations and supports them by creating plans with a focus on resolving financial difficulties and improving their skills to develop financial stability.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Supports individuals in the community to resolve or alleviate financial stress Creates assessments of financial situations 	<p>272617 Mental Health Worker</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> Mental Health Recovery Worker <p>Assists individuals, families and groups with a range of mental health conditions and those experiencing emotional difficulties, distress and crisis. Supports and empowers clients to improve their quality of life.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Assesses needs of individuals, families and groups and supports them with recovery planning by helping them manage and adapt to the complex 	<p>272618 Welfare Worker</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> Welfare Officer <p>Assists individuals, families and groups with difficulties by providing support, information and advice on social welfare matters, and evaluates and coordinates the services of welfare and community service agencies.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Assists and supports individuals and families experiencing difficulties to access resources available to them Advises individuals on 	<p>272621 Behaviour Support Practitioner</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Applied Behaviour Analysis (ABA) Therapist Positive Behaviour Support Practitioner <p>Works with carers and support workers to assess the need for, and develop, comprehensive behaviour support plans for people with behaviours of concern.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 1</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Undertakes functional behavioural assessments to identify contributing factors and consequences

<p>Main Tasks:</p> <ul style="list-style-type: none"> • Conducts child safety assessments and develops, implements, monitors and reviews safety plans for individuals or families • Delivers relevant interventions to ensure child safety in accordance with legislation and practice guidelines • Reviews and maintains case work for individuals and families to ensure continued protection 	<p>Main Tasks:</p> <ul style="list-style-type: none"> • Conducts family violence risk assessments and establishes, implements, monitors and reviews case plan objectives and goals • Delivers relevant interventions aimed at increasing safety and wellbeing of the family members of victim survivors • Provides in-home support to vulnerable and complex families who are experiencing 	<p>and assists with resolutions if necessary</p> <ul style="list-style-type: none"> • Provides information and options to address financial problems, and advocates and negotiates with creditors where required • Improves financial capabilities and resilience by fostering improved use and management of money, including pathways to safe and affordable credit 	<p>challenges of mental health</p> <ul style="list-style-type: none"> • Provides coaching to increase recovery skills and personal capacity, including motivation, strengths, resilience and decision making • Provides counselling to individuals or groups and advocates for access to necessary services and resources • Develops and facilitates referrals to other useful services in the community • Prepares reports and maintains client records • Develops new services and mental health community programs, and educates families and community 	<p>rights and entitlements to social security payments and services</p> <ul style="list-style-type: none"> • Assesses at-risk individuals and families and provides intensive short-term crisis counselling for victims • Assists to establish relationships with neighbourhood houses, community groups, employment training programs and other services to members of the community • Refers clients to welfare support services • Prepares reports and maintains client records 	<p>of challenging behaviours</p> <ul style="list-style-type: none"> • Engages clients, their families, support teams and other allied health professionals to develop behaviour support plans • Recommends strategies or areas for skills development to provide opportunities for participation and inclusion • Develops behaviour support plans that contain preventative approaches, strategies for promoting success and methods for intervening • Provides guidance, training and coaching to clients' families and other members of the clients' support teams, to implement
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	<ul style="list-style-type: none"> • Participates in individual and group supervision sessions • Liaises with community groups and refers individuals to child safety education programs and other related services • May attend court proceedings for relevant cases 	<p>high-risk family violence</p> <ul style="list-style-type: none"> • Facilitates referrals to relevant agencies 	<ul style="list-style-type: none"> • Facilitates referrals to other useful services in the community and provides information about government assistance • Relays relevant information about consumer credit and bankruptcy • Provides community training sessions on financial literacy and wellbeing <p>Specialisation:</p> <ul style="list-style-type: none"> • Rural Financial Counsellor 	<p>groups about mental health issues</p> <ul style="list-style-type: none"> • Connects individuals to relevant services and activities in the community • May assist with making appointments and accompanying individuals to appointments or therapy sessions <p>Specialisation:</p> <ul style="list-style-type: none"> • Psychosocial Support Worker 	<p>behaviour support strategies</p> <ul style="list-style-type: none"> • Monitors the implementation of behaviour support plans and gathers data to review and reassess plans experienced by clients or their support team • Participates in peer support and clinical supervision activities with other practitioners to address challenges
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411711 Community Worker

Existing	Proposed				
<p>411711 Community Worker</p> <p>Facilitates community development initiatives and collective solutions within a community to address issues, needs and problems associated with recreational, health, housing, employment and other welfare matters.</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none"> Community Development Officer Community Support Worker Housing Officer 	<p>411723 Aged Care Coordinator</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> Home Care Coordinator <p>Plans and organises person-centric services for older people in a residential aged care facility or person's home to improve quality of life.</p> <p>Skill Level: 3</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Supports families and provides education and care for persons in their home or residential aged care facilities Monitors and reports on the progress of 	<p>411724 Community Development Officer</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Community Development Coordinator Community Development Worker <p>Assesses the social and wellbeing needs of individuals and families to develop programs, organisations and services to meet the needs of the community.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Identifies, develops and coordinates support programs, projects or services to address the needs of the community 	<p>411725 Community Support Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Community Services Worker Community Worker Service Coordinator <p>Facilitates and assists with the delivery of community development and education programs within a community to address issues, needs and problems associated with recreational, health, employment and other welfare matters.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Provides practical and emotional support to individuals and families, and referrals to available resources and emergency supplies, such as food vouchers Assesses individuals' and families' needs by planning, implementing 	<p>411726 Housing Officer</p> <p>Alternative Title:</p> <ul style="list-style-type: none"> Housing Services Officer <p>Assists individuals and families experiencing housing difficulties to find suitable solutions. Provides support, information and advice on entitlements and coordinates with other agencies to improve quality of life.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Provides individually tailored and person-centred support to deliver safe, secure, suitable and affordable housing to improve individuals' and families' wellbeing Advises on rights and entitlements to ensure requirements for providing accommodation and housing standards are met Refers clients to appropriate sources of accommodation and income support Ensures that accommodation is suited to the needs of particular 	<p>411728 Employment Consultant</p> <p>Refer to occupation 223112 Recruitment Consultant for details.</p>

	<p>clients and patient care plans</p> <ul style="list-style-type: none"> • Evaluates clients' needs and plans, and develops and implements educational, training and support programs • Facilitates access to clinical services and health practitioners • Interviews clients and assesses the nature and extent of their abilities • Provides practical and emotional support to individuals • Complies with relevant policies to optimise safety and wellbeing of clients 	<ul style="list-style-type: none"> • Establishes and administers neighbourhood houses, community groups, programs and other services to members of the community • Establishes activity programs to assist community connectivity and encourage community participation • Develops stakeholder partnerships to enhance community engagement and participation for all individuals • Implements and promotes policies and strategies to ensure access to recreation and development programs, and inclusion for all members of the community 	<p>and accessing relevant educational, training and support programs</p> <ul style="list-style-type: none"> • Assesses community needs and resources for health, welfare, housing, employment, training and other facilities and services • Raises awareness in the community and advocates for groups of people that require additional assistance, to establish community connectivity • Educates individuals to gain life skills to enable independent living and informs them of available support resources • Identifies and provides resolutions to immediate issues, such as lack of housing, mental health crises and other health emergencies • Assists individuals and families to be actively involved in their local community and engage in meaningful 	<p>groups such as older people and persons with additional requirements</p> <ul style="list-style-type: none"> • Develops, implements and delivers housing programs for at-risk and low-income individuals and families • Organises emergency accommodation • Prepares reports and maintains client records 	
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		<p>Specialisation:</p> <ul style="list-style-type: none"> Multicultural Community Development Worker 	<p>opportunities to promote healthy, active living</p> <ul style="list-style-type: none"> Coordinates mobile voluntary services, such as emergency food response or delivery of food for community programs Provides individuals with transport to appointments, programs or recreational activities Supports individuals and families with recovery planning, goal setting and access to mental health services <p>Specialisation:</p> <ul style="list-style-type: none"> Mental Health Recovery Peer Support Worker 		
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411713 Family Support Worker

Existing	Proposed
<p>411713 Family Support Worker</p> <p>Assists the work of Social Workers and Welfare Workers by providing services and support to families.</p> <p>Skill Level: 2</p>	<p>411713 Family Support Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Family Case Worker• Family Services Worker• Family Support Officer <p>Provides advice and support to children, young people and families with diverse needs, within the home environment and community, in a culturally safe manner.</p> <p>Social Workers and Welfare Workers are excluded from this occupation.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Identifies families who require additional support and provides internal/external referrals• Ensures families can access appropriate services, and encourages families and individuals with particular needs to participate in informal discussion, counselling or support groups• Assists and collaborates with Social and Welfare Workers to develop holistic plans by establishing family assessments, safety plans, goals and interventions, to ensure safety and wellbeing, and empower families towards positive change• Liaises and collaborates with case workers and case work managers to ensure high quality service delivery, and provides updates regarding any issues and problem solves with them• Assists with transporting clients to services and appointments• Encourages parents to join community groups and playgroups• Supports and advocates for the appropriate clinical care of mothers, babies and the wider family group• Supports children being cared for by foster carers

411716 Youth Worker

Existing	Proposed	
<p>411716 Youth Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Youth Officer Youth Support Worker <p>Assists young people as individuals or groups to solve social, emotional and financial problems in an agency framework.</p> <p>Skill Level: 2</p> <p>Specialisations:</p> <ul style="list-style-type: none"> Juvenile Justice Officer Youth Accommodation Support Worker Youth Liaison Officer 	<p>411717 Youth Justice Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Youth Correctional Officer Youth Custodial Officer Youth Justice Officer <p>Supports young people in a correctional setting to improve their education and work skills, maintain family links, and assist them with integration into the community.</p> <p>Prison Officers and Residential Youth Workers are excluded from this occupation.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Assists with the implementation of education, rehabilitation and other programs to enable reintegration into the community Engages individuals in education and recreational activities through active participation, encouragement and mentoring Develops age-appropriate living and domestic skills and helps establish healthy personal hygiene routines Engages with young people, conducts risk assessments, undertakes searches and monitors behaviours Helps develop positive family relationships, supports young people to be involved in their communities and engages with employment services 	<p>411718 Youth Worker</p> <p>Alternative Titles:</p> <ul style="list-style-type: none"> Youth Case Worker Youth Development Officer Youth Officer Youth Support Worker <p>Assists young people as individuals or groups to solve social, emotional and financial problems in an agency framework.</p> <p>Residential Youth Workers and Youth Justice Workers are excluded from this occupation.</p> <p>Skill Level: 2</p> <p>Main Tasks:</p> <ul style="list-style-type: none"> Interviews and assesses individuals needs, advises on entitlements and rights and refers individuals to agencies and programs that can provide additional assistance Provides support and responds to young people experiencing immediate issues, stress or crisis, such as lack of housing, mental health crises and other health emergencies Empowers young people to achieve goals and steer their life in a positive direction, and engage in meaningful opportunities to enable independent living Assists with youth access education programs and training to increase employability

- Understands the youth justice system and relevant legislation, processes and procedures, and establishes and maintains positive and productive working arrangements with a range of stakeholders
- Supervises detainees in transit between courts, prisons and other facilities

Specialisation:

- Youth Detention Worker

- Organises and supervises social, recreational and educational activities in local youth groups to assist young people to fulfil their potential as individuals and be actively involved in their local community
- May monitor and report on the progress of individuals

423411 Child or Youth Residential Care Assistant

Existing	Proposed
<p>423411 Child or Youth Residential Care Assistant</p> <p>Provides care and supervision for children and young people living in residential or institutional facilities such as group homes and correctional institutions.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 3</p>	<p>Retire occupation and merge residual with proposed occupation; 411722 Residential Youth Worker.</p>

423412 Hostel Parent

Existing	Proposed
<p>423412 Hostel Parent</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• House Parent <p>Provides care and supervision for children and young people living in residential facilities such as boarding school residential colleges and hostels.</p> <p>Registration or licensing may be required.</p> <p>Skill Level: 4</p>	<p>423412 Boarding Supervisor</p> <p>Alternative Titles:</p> <ul style="list-style-type: none">• Boarding House Parent• Boarding House Supervisor• Boarding School Supervisor• House Parent <p>Provides care and supervision for children and young people living in residential facilities, such as boarding school residential colleges.</p> <p>Residential Youth Workers are excluded from this occupation.</p> <p>Skill Level: 4</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Plans and supervises activities to enhance the physical, social, emotional and intellectual development of children and young people in residential care• Contributes to the provision of quality welfare and education services to children and young people in residential facilities• Develops and coordinates recreational, social and educational programs for residents• Provides pastoral care and liaises with parents of residents in regard to the progress of their child• Ensures residents adhere to set guidelines in regard to daily schedules, school attendance, meals and other domestic activities• Maintains discipline and reinforces appropriate behaviour standards• Manages boarding processes, policies and procedures, in line with the residential facility's guidelines• Ensures a safe and secure environment that creates a friendly atmosphere by promoting trust and confidence in residents

423413 Refuge Worker

Existing	Proposed
<p>423413 Refuge Worker</p> <p>Provides services and support to people seeking assistance in a refuge.</p> <p>Skill Level: 3</p>	<p>423413 Refuge Worker</p> <p>Alternative Title:</p> <ul style="list-style-type: none">• Support Worker (Refuge House) <p>Provides services and support to people seeking assistance in a refuge.</p> <p>Skill Level: 3</p> <p>Main Tasks:</p> <ul style="list-style-type: none">• Assists individuals, families, refugees and asylum seekers with provision of crisis/refuge accommodation, and provides support to access relevant resources• Ensures security of refuge• Admits into refuge, individuals and families who are homeless as a result of family and domestic violence and/or crisis, in emergency situations• Provides emotional support to residents of the refuge• Advises individuals and families about health and welfare resources and assistance, and refers them to relevant professionals• Provides assistance to access and transition to appropriate accommodation options, such as youth housing, family reconciliation, private rental and public housing• Advocates for, and supports, individuals and families